

## CASE STUDY

# DORSET COUNTY HOSPITAL

# NHS FOUNDATION TRUST

*Landscape, through the CCS Framework RM1599 and in partnership with HP, were awarded the Managed Print Service contract at Dorset County Hospital NHS Foundation*

### THE CHALLENGE

Dorset were looking to refresh their fleet and implement a more secure solution linked to the Trusts Electronic Patient Records System. They also needed to implement the new solutions in a short time frame, across seven sites which included service critical devices.

### A SECURE SOLUTION

Landscape worked in partnership with the Trust to conduct the audit, design the new fleet and manage implementation to a tight project plan. In fact, it took Landscape only seven weeks from the moment of first engagement with the Trust, to the new fleet being installed.

As part of the solution Landscape also installed a secure Pull Print/Follow Me solution linking the devices into the Trust's Electronic Patient Records System. The improved solution provides high levels of resilience, security and functionality to users, as well as providing the IT team with the tools to control and monitor the fleet across departments and individual devices.

The solution has been running for over two years with no major outages or service escalations with the fleet or software solution.

### NEXT STEPS

The trust is currently exploring document scanning and workflow solutions to enhance patient services further and cut down the pages printed across the Trust, with a 5-year reduction plan.

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*"Since moving over to the HP Managed Print Service with Landscape, we have been able to run a better and more predictable service for our users across the Trust, whilst at the same time reducing the costs we were paying under our previous contract."*

*The tools and support offered by Landscape aided our deployment and further management of the trust's print infrastructure to provide ongoing cost savings while still providing a first class service to users. In an environment where the demand is high, yet the budget is low, Landscape's Managed Print Service provides exceptional value for money"*

*Duncan Cary, ICT Senior Technical Support Specialist, Dorset County Hospital NHS Foundation Trust*

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## LANDSCAPE ABOUT US

We have a 30-year history of delivering contract and lifecycle services for customers that range from Global Household brands across the World to family run businesses in the local community. Our focus is on delivering a complete technology experience designed to provide tangible business benefits, no matter how big or small you are.

Our selection process handpicks a range of solutions and service options in addition to offering off the shelf technology products. We provide bespoke solutions addressing digital workspace and communications, through to process automation.

## WANT TO LEARN MORE? GET IN TOUCH

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